# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> WASHINGTON, D.C. 20549 

## FORM 10-Q

[ X ] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended September 30, 2013
OR
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from $\qquad$ to $\qquad$

Commission file number 0-19133


FIRST CASH FINANCIAL SERVICES, INC.
(Exact name of registrant as specified in its charter)

## Delaware

(State or other jurisdiction of incorporation or organization)

# 690 East Lamar Blvd., Suite 400 

Arlington, Texas
(Address of principal executive offices)

75-2237318
(I.R.S. Employer Identification No.)

76011
(Zip Code)
(817) 460-3947
(Registrant's telephone number, including area code)
NONE
(Former name, former address and former fiscal year, if changed since last report)
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. xYes o No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). xYes o No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule $12 b-2$ of the Exchange Act.
x Large accelerated filer
o Accelerated filer
o Non-accelerated filer (Do not check if a smaller reporting company)
o Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule $12 \mathrm{~b}-2$ of the Exchange Act). oYes x No As of October 21, 2013, there were $28,904,475$ shares of common stock outstanding.

## FIRST CASH FINANCIAL SERVICES, INC.

 FORM 10-Q FOR THE QUARTER ENDED SEPTEMBER 30, 2013
## INDEX

PART I. FINANCIAL INFORMATION
Item 1. Financial Statements (Unaudited) ..... -
Condensed Consolidated Balance Sheets ..... 5
Condensed Consolidated Statements of Income ..... 6
Condensed Consolidated Statements of Comprehensive Income ..... 7
Condensed Consolidated Statements of Changes in Stockholders' Equity ..... 1
Condensed Consolidated Statements of Cash Flows ..... $\underline{9}$
Notes to Condensed Consolidated Financial Statements ..... 10
Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations ..... $\underline{15}$
Item 3. Quantitative and Qualitative Disclosures About Market Risk ..... $\underline{28}$
Item 4. Controls and Procedures ..... 28
PART II. OTHER INFORMATION
Item 1. Legal Proceedings ..... $\underline{29}$
Item 1A. Risk Factors ..... 29
Item 2. Unregistered Sales of Equity Securities and Use of Proceeds ..... $\underline{29}$
Item 3. Defaults Upon Senior Securities ..... 30
Item 4. Mine Safety Disclosures ..... 30
Item 5. Other Information ..... 30
Item 6. Exhibits ..... 31
SIGNATURES ..... 32

## CAUTIONARY STATEMENT REGARDING RISKS AND UNCERTAINTIES THAT MAY AFFECT FUTURE RESULTS

## Forward-Looking Information

This quarterly report contains forward-looking statements about the business, financial condition and prospects of First Cash Financial Services, Inc. (the "Company"). Forward-looking statements, as that term is defined in the Private Securities Litigation Reform Act of 1995, can be identified by the use of forward-looking terminology such as "believes," "projects," "expects," "may," "estimates," "should," "plans," "targets," "intends," "could," or "anticipates," or the negative thereof, or other variations thereon, or comparable terminology, or by discussions of strategy or objectives. Forward-looking statements can also be identified by the fact that these statements do not relate strictly to historical or current matters. Rather, forward-looking statements relate to anticipated or expected events, activities, trends or results. Because forward-looking statements relate to matters that have not yet occurred, these statements are inherently subject to risks and uncertainties.

Forward-looking statements in this quarterly report include, without limitation, the Company's expectations of earnings per share, earnings growth, expansion strategies, regulatory exposures, store openings, liquidity (including the availability of capital under existing credit facilities), cash flow, consumer demand for the Company's products and services, income tax rates, expected benefits and related expenses from tax restructuring activities, currency exchange rates and the price of gold and the impacts thereof, earnings and related transaction expenses from acquisitions, the ability to successfully integrate acquisitions and other performance results. These statements are made to provide the public with management's current assessment of the Company's business. Although the Company believes that the expectations reflected in forward-looking statements are reasonable, there can be no assurances that such expectations will prove to be accurate. Security holders are cautioned that such forward-looking statements involve risks and uncertainties. Certain factors may cause results to differ materially from those anticipated by some of the statements made in this quarterly report. Such factors are difficult to predict and many are beyond the control of the Company and may include, without limitation, the following:

- changes in regional, national or international economic conditions, including inflation rates, unemployment rates, energy prices, etc.;
- changes in consumer demand, including purchasing, borrowing and repayment behaviors;
- changes in pawn forfeiture rates and credit loss provisions;
- changes in the market value of pawn collateral and merchandise inventories, including gold prices and the value of consumer electronics;
- changes or increases in competition;
- the ability to locate, open and staff new stores and successfully integrate acquisitions;
- the availability or access to sources of used merchandise inventory;
- changes in credit markets, interest rates and the ability to establish, renew and/or extend the Company's debt financing;
- the ability to maintain banking relationships for treasury services;
- the ability to hire and retain key management personnel;
- new federal, state or local legislative initiatives or governmental regulations (or changes to existing laws and regulations) affecting pawn businesses, consumer loan businesses and credit services organizations (in both the United States and Mexico);
- risks and uncertainties related to foreign operations in Mexico;
- changes in import/export regulations and tariffs or duties;
- changes in anti-money laundering and gun control regulations;
- unforeseen litigation;
- changes in tax rates or policies in the U.S. and Mexico;
- changes in foreign currency exchange rates;
- inclement weather, including natural disasters, and public health issues;
- security breaches, cyber attacks or fraudulent activity;
- a prolonged interruption in the Company's operations of its facilities, systems, and business functions, including its information technology and other business systems;
- the implementation of new, or changes in, the interpretation of existing accounting principles or financial reporting requirements;
- future business decisions; and
- other uncertainties.

These and other risks, uncertainties and regulatory developments are further and more completely described in the Company's 2012 annual report on Form $10-\mathrm{K}$. These risks and uncertainties are beyond the ability of the Company to control, nor can the Company predict, in many cases, all of the risks and uncertainties that could cause its actual results to differ materially from those indicated by the forward-looking statements. The forward-looking statements contained in this quarterly report speak only as of the date of this quarterly report, and the Company expressly disclaims any obligation or undertaking to report any updates or revisions to any such statement to reflect any change in the Company's expectations or any change in events, conditions or circumstances on which any such statement is based.

## ITEM 1. FINANCIAL STATEMENTS

FIRST CASH FINANCIAL SERVICES, INC. CONDENSED CONSOLIDATED BALANCE SHEETS
(unaudited, in thousands)

|  | September 30, |  |  |  | December 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  | $\underline{2012}$ |  |
| ASSETS |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 30,539 | \$ | 25,744 | \$ | 50,285 |
| Pawn loan fees and service charges receivable |  | 17,835 |  | 15,888 |  | 15,367 |
| Pawn loans |  | 121,187 |  | 107,714 |  | 103,181 |
| Consumer loans, net |  | 1,375 |  | 2,027 |  | 1,879 |
| Inventories |  | 82,569 |  | 65,692 |  | 65,345 |
| Prepaid expenses and other current assets |  | 4,618 |  | 11,363 |  | 4,225 |
| Deferred tax assets |  | 3,348 |  | 1,078 |  | 1,148 |
| Total current assets |  | 261,471 |  | 229,506 |  | 241,430 |
|  |  |  |  |  |  |  |
| Property and equipment, net |  | 102,029 |  | 89,621 |  | 93,304 |
| Goodwill, net |  | 230,520 |  | 162,675 |  | 166,429 |
| Other non-current assets |  | 8,634 |  | 6,418 |  | 6,529 |
| Total assets | \$ | 602,654 | \$ | 488,220 | \$ | 507,692 |
|  |  |  |  |  |  |  |
| LIABILITIES AND STOCKHOLDERS' EQUITY |  |  |  |  |  |  |
| Current portion of notes payable | \$ | 3,297 | \$ | 3,184 | \$ | 3,212 |
| Accounts payable and accrued liabilities |  | 35,446 |  | 35,707 |  | 27,938 |
| Income taxes payable |  | 9,718 |  | - |  | - |
| Total current liabilities |  | 48,461 |  | 38,891 |  | 31,150 |
|  |  |  |  |  |  |  |
| Revolving unsecured credit facility |  | 152,500 |  | 111,000 |  | 102,500 |
| Notes payable, net of current portion |  | 5,868 |  | 9,165 |  | 8,351 |
| Deferred income tax liabilities |  | 8,313 |  | 12,278 |  | 13,275 |
| Total liabilities |  | 215,142 |  | 171,334 |  | 155,276 |

Stockholders' equity:

| Preferred stock |  | - |  | - |  | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Common stock |  | 393 |  | 383 |  | 388 |
| Additional paid-in capital |  | 176,018 |  | 149,606 |  | 159,081 |
| Retained earnings |  | 472,950 |  | 386,273 |  | 413,882 |
| Accumulated other comprehensive income (loss) from |  |  |  |  |  |  |
| cumulative foreign currency translation adjustments |  | $(9,162)$ |  | $(5,381)$ |  | $(6,940)$ |
| Common stock held in treasury, at cost |  | $(252,687)$ |  | $(213,995)$ |  | $(213,995)$ |
| Total stockholders' equity |  | 387,512 |  | 316,886 |  | 352,416 |
| Total liabilities and stockholders' equity | \$ | 602,654 | \$ | 488,220 | \$ | 507,692 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

## FIRST CASH FINANCIAL SERVICES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(unaudited, in thousands, except per share amounts)

|  | Three Months Ended <br> September 30, |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  | $\underline{2013}$ |  | $\underline{2012}$ |  |
| Revenue: |  |  |  |  |  |  |  |  |
| Retail merchandise sales | \$ | 89,772 | \$ | 69,938 | \$ | 255,442 | \$ | 194,843 |
| Pawn loan fees |  | 47,455 |  | 39,768 |  | 133,658 |  | 108,612 |
| Consumer loan and credit services fees |  | 11,726 |  | 13,921 |  | 35,286 |  | 38,890 |
| Wholesale scrap jewelry revenue |  | 25,234 |  | 26,068 |  | 53,775 |  | 74,361 |
| Total revenue |  | 174,187 |  | 149,695 |  | 478,161 |  | 416,706 |
|  |  |  |  |  |  |  |  |  |
| Cost of revenue: |  |  |  |  |  |  |  |  |
| Cost of retail merchandise sold |  | 53,546 |  | 40,187 |  | 152,677 |  | 112,895 |
| Consumer loan and credit services loss provision |  | 3,694 |  | 4,429 |  | 8,601 |  | 9,667 |
| Cost of wholesale scrap jewelry sold |  | 22,394 |  | 19,141 |  | 45,498 |  | 55,317 |
| Total cost of revenue |  | 79,634 |  | 63,757 |  | 206,776 |  | 177,879 |
|  |  |  |  |  |  |  |  |  |
| Net revenue |  | 94,553 |  | 85,938 |  | 271,385 |  | 238,827 |
|  |  |  |  |  |  |  |  |  |
| Expenses and other income: |  |  |  |  |  |  |  |  |
| Store operating expenses |  | 47,302 |  | 39,889 |  | 134,778 |  | 111,003 |
| Administrative expenses |  | 12,738 |  | 12,330 |  | 38,513 |  | 36,248 |
| Depreciation and amortization |  | 3,988 |  | 3,328 |  | 11,346 |  | 9,467 |
| Interest expense |  | 1,122 |  | 444 |  | 2,474 |  | 697 |
| Interest income |  | (69) |  | (30) |  | (267) |  | (147) |
| Total expenses and other income |  | 65,081 |  | 55,961 |  | 186,844 |  | 157,268 |
|  |  |  |  |  |  |  |  |  |
| Income from continuing operations before income taxes |  | 29,472 |  | 29,977 |  | 84,541 |  | 81,559 |
|  |  |  |  |  |  |  |  |  |
| Provision for income taxes |  | 6,331 |  | 10,341 |  | 25,473 |  | 28,138 |
|  |  |  |  |  |  |  |  |  |
| Income from continuing operations |  | 23,141 |  | 19,636 |  | 59,068 |  | 53,421 |
|  |  |  |  |  |  |  |  |  |
| Loss from discontinued operations, net of tax |  | - |  | (747) |  | - |  | (671) |
| Net income | \$ | 23,141 | \$ | 18,889 | \$ | 59,068 | \$ | 52,750 |
|  |  |  |  |  |  |  |  |  |
| Basic income per share: |  |  |  |  |  |  |  |  |
| Income from continuing operations | \$ | 0.80 | \$ | 0.69 | \$ | 2.03 | \$ | 1.85 |
| Loss from discontinued operations |  | - |  | (0.03) |  | - |  | (0.03) |
| Net income per basic share | \$ | 0.80 | \$ | 0.66 | \$ | 2.03 | \$ | 1.82 |
|  |  |  |  |  |  |  |  |  |
| Diluted income per share: |  |  |  |  |  |  |  |  |
| Income from continuing operations | \$ | 0.79 | \$ | 0.67 | \$ | 1.99 | \$ | 1.80 |
| Loss from discontinued operations |  | - |  | (0.03) |  | - |  | (0.03) |
| Net income per diluted share | \$ | 0.79 | \$ | 0.64 | \$ | 1.99 | \$ | 1.77 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

FIRST CASH FINANCIAL SERVICES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(unaudited, in thousands)

|  | Three Months Ended September 30, |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  | $\underline{2013}$ |  | $\underline{2012}$ |  |
| Net income | \$ | 23,141 | \$ | 18,889 | \$ | 59,068 | \$ | 52,750 |
| Other comprehensive income (loss): |  |  |  |  |  |  |  |  |
| Currency translation adjustment, gross |  | $(1,996)$ |  | 9,782 |  | $(2,632)$ |  | 12,339 |
| Tax (expense) benefit |  | 102 |  | $(3,375)$ |  | 410 |  | $(4,257)$ |
| Comprehensive income | \$ | 21,247 | \$ | 25,296 | \$ | 56,846 | \$ | 60,832 |

The accompanying notes are an integral part
of these condensed consolidated financial statements.

FIRST CASH FINANCIAL SERVICES, INC. CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY (unaudited, in thousands)


Income tax
benefit from

| exercise of <br> stock options | - |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Share-based <br> compensation <br> expense |  |  |  |  |  |  | - | 7,232 | - | - |

Currency
translation
adjustment,

Repurchases


The accompanying notes are an integral part of these condensed consolidated financial statements.

FIRST CASH FINANCIAL SERVICES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY CONTINUED

(unaudited, in thousands)

|  | Preferred Stock |  |  | Common Stock |  |  | Additional Paid-In Capital |  |  | Retained Earnings | Accumulated Other Comprehensive Income (Loss) |  | Common Stock Held in Treasury |  | Total <br> Stock- <br> holders' <br> Equity |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares |  | Amount | Shares |  | ount |  |  | Shares |  |  |  | Amount |  |  |
| Balance at $12 / 31 / 2011$ | - | \$ | - | 38,291 | \$ | 383 | \$ | 147,649 |  | \$ | 333,523 | \$ | $(13,463)$ | 8,200 | \$ $(152,720)$ |  | 315,372 |
| Shares issued under sharebased compensation plan | - |  | - | 3 |  | - |  | - |  | - |  | - | - |  <br> - |  | - |
| Exercise of stock options | - |  | - | 47 |  | - |  | 506 |  | - |  | - | - | - |  | 506 |
| Income tax benefit from exercise of stock options | - |  | - | - |  | - |  | 476 |  | - |  | - | - | - |  | 476 |
| Share-based compensation expense | - |  | - | - |  | - |  | 975 |  | - |  | - | - | - |  | 975 |
| Net income | - |  | - | - |  | - |  | - |  | 52,750 |  | - | - | - |  | 52,750 |
| Currency translation adjustment, net of tax | - |  | - | - |  | - |  | - |  | - |  | 8,082 | - | - |  | 8,082 |
| Repurchases of treasury stock | - |  | - | - |  | - |  | - |  | - |  | - | 1,500 | $(61,275)$ |  | $(61,275)$ |
| Balance at 9/30/2012 | - | \$ | - - | 38,341 | \$ | 383 | \$ | 149,606 |  | 386,273 | \$ | $(5,381)$ | 9,700 | $\underline{\underline{\text { ( } 213,995) ~}}$ |  | 316,886 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

## FIRST CASH FINANCIAL SERVICES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(unaudited, in thousands)

|  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  |
| Cash flow from operating activities: |  |  |  |  |
| Net income | \$ | 59,068 | \$ | 52,750 |
| Adjustments to reconcile net income to net cash flow provided by operating activities: |  |  |  |  |
| Non-cash portion of credit loss provision |  | 808 |  | 536 |
| Share-based compensation expense |  | 1,268 |  | 975 |
| Depreciation and amortization expense |  | 11,346 |  | 9,486 |
| Deferred income taxes |  | $(6,947)$ |  | 1,702 |
| Loss on disposition of consumer loan stores |  | - |  | 633 |
| Changes in operating assets and liabilities, net of business combinations: |  |  |  |  |
| Pawn fees and service charges receivable |  | $(2,623)$ |  | $(3,642)$ |
| Merchandise inventories |  | $(4,047)$ |  | $(4,418)$ |
| Prepaid expenses and other assets |  | 35 |  | (671) |
| Accounts payable and accrued expenses |  | 5,590 |  | 6,642 |
| Income taxes payable, current |  | 9,521 |  | $(9,517)$ |
| Net cash flow provided by operating activities |  | 74,019 |  | 54,476 |
| Cash flow from investing activities: |  |  |  |  |
| Loan receivables, net of cash repayments |  | $(16,640)$ |  | $(25,705)$ |
| Purchases of property and equipment |  | $(17,945)$ |  | $(16,240)$ |
| Acquisitions of pawn stores, net of cash acquired |  | $(84,353)$ |  | $(108,027)$ |
| Net cash flow used in investing activities |  | $(118,938)$ |  | $(149,972)$ |
| Cash flow from financing activities: |  |  |  |  |
| Borrowings from revolving credit facility |  | 121,900 |  | 183,100 |
| Repayments of revolving credit facility |  | $(71,900)$ |  | $(72,100)$ |
| Repayments of notes payable |  | $(2,398)$ |  | $(1,051)$ |
| Purchases of treasury stock |  | $(38,692)$ |  | $(61,275)$ |
| Proceeds from exercise of share-based compensation awards |  | 8,442 |  | 506 |
| Income tax benefit from exercise of stock options and warrants |  | 7,232 |  | 476 |
| Net cash flow provided by financing activities |  | 24,584 |  | 49,656 |
| Effect of exchange rates on cash |  | 589 |  | 1,288 |
| Change in cash and cash equivalents |  | $(19,746)$ |  | $(44,552)$ |
| Cash and cash equivalents at beginning of the period |  | 50,285 |  | 70,296 |
| Cash and cash equivalents at end of the period | \$ | 30,539 | \$ | 25,744 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

# FIRST CASH FINANCIAL SERVICES, INC. NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) 

## Note 1 - Significant Accounting Policies

## Basis of Presentation

The accompanying unaudited condensed consolidated financial statements, including the notes thereto, include the accounts of First Cash Financial Services, Inc. (the "Company"), and its wholly-owned subsidiaries. All significant intercompany accounts and transactions have been eliminated.

These unaudited consolidated financial statements are condensed and do not include all disclosures and footnotes required by generally accepted accounting principles in the United States of America for complete financial statements. These interim period financial statements should be read in conjunction with the Company's consolidated financial statements, which are included in the Company's annual report for the year ended December 31, 2012, on Form 10-K filed with the Securities and Exchange Commission on February 22, 2013. The condensed consolidated financial statements as of September 30, 2013, and for the three and nine month periods ended September 30, 2013, and 2012 are unaudited, but in management's opinion, include all adjustments (consisting of only normal recurring adjustments) considered necessary to present fairly the financial position, results of operations and cash flow for such interim periods. Operating results for the periods ended September 30, 2013, are not necessarily indicative of the results that may be expected for the full fiscal year.

The Company manages its pawn and consumer loan operations under three operating segments: U.S. pawn operations, U.S. consumer loan operations and Mexico operations. The three operating segments have been aggregated into one reportable segment because they have similar economic characteristics and similar long-term financial performance metrics. Additionally, all three segments offer similar and overlapping products and services to a similar customer demographic, operate in similar regulatory environments, and are supported by a single, centralized administrative support platform.

The functional currency for the Company's Mexican subsidiaries is the Mexican peso. Accordingly, the assets and liabilities of these subsidiaries are translated into U.S. dollars at the exchange rate in effect at each balance sheet date, and the resulting adjustments are accumulated in other comprehensive income (loss) as a separate component of stockholders' equity. Revenue and expenses are translated at the average exchange rates occurring during the threemonth and year-to-date periods.

Certain amounts in prior year comparative presentations have been reclassified in order to conform to the 2013 presentation.

## Recent Accounting Pronouncements

In February 2013, the Financial Accounting Standards Board issued ASU No. 2013-02, "Comprehensive Income (Topic 220): Reporting of Amounts Reclassified out of Accumulated Other Comprehensive Income" ("ASU 2013-02"). The amendments in ASU 2013-02 require an entity to disclose the effect of significant reclassifications out of accumulated other comprehensive income on the respective line items in net income if the amount being reclassified is required under GAAP to be reclassified in its entirety to net income. For other amounts that are not required under GAAP to be reclassified in their entirety to net income in the same reporting period, an entity is required to cross-reference other disclosures required under GAAP that provide additional detail about those amounts. The amendments of ASU 2013-02 are effective prospectively for reporting periods beginning after December 15, 2012. The adoption of ASU 2013-02 did not have a material effect on the Company's financial position, results of operations or financial statement disclosures.

## Note 2 - Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share (unaudited, in thousands, except per share data):

|  | Three Months Ended September 30, |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2013 |  | $\underline{2012}$ |  | $\underline{2013}$ |  | $\underline{2012}$ |  |
| Numerator: |  |  |  |  |  |  |  |  |
| Income from continuing operations for calculating basic and diluted earnings per share | \$ | 23,141 | \$ | 19,636 | \$ | 59,068 | \$ | 53,421 |
| Loss from discontinued operations |  | - |  | (747) |  | - |  | (671) |
| Net income for calculating basic and diluted earnings per share | \$ | 23,141 | \$ | 18,889 | \$ | 59,068 | \$ | 52,750 |
|  |  |  |  |  |  |  |  |  |
| Denominator: |  |  |  |  |  |  |  |  |
| Weighted-average common shares for calculating basic earnings per share |  | 28,904 |  | 28,616 |  | 29,128 |  | 28,951 |
| Effect of dilutive securities: |  |  |  |  |  |  |  |  |
| Stock options, warrants and nonvested awards |  | 449 |  | 814 |  | 509 |  | 778 |
| Weighted-average common shares for calculating diluted earnings per share |  | 29,353 |  | 29,430 |  | 29,637 |  | 29,729 |
|  |  |  |  |  |  |  |  |  |
| Basic earnings per share: |  |  |  |  |  |  |  |  |
| Income from continuing operations | \$ | 0.80 | \$ | 0.69 | \$ | 2.03 | \$ | 1.85 |
| Loss from discontinued operations |  | - |  | (0.03) |  | - |  | (0.03) |
| Net income per basic share | \$ | 0.80 | \$ | 0.66 | \$ | 2.03 | \$ | 1.82 |
|  |  |  |  |  |  |  |  |  |
| Diluted earnings per share: |  |  |  |  |  |  |  |  |
| Income from continuing operations | \$ | 0.79 | \$ | 0.67 | \$ | 1.99 | \$ | 1.80 |
| Loss from discontinued operations |  | - |  | (0.03) |  | - |  | (0.03) |
| Net income per diluted share | \$ | 0.79 | \$ | 0.64 | \$ | 1.99 | \$ | 1.77 |

## Note 3 - Acquisitions

Consistent with the Company's strategy to continue its expansion of pawn stores in selected markets, in September 2013, the Company acquired from Baja Unlimited, LLC and its subsidiaries, the operating entity owning the pawn loans, inventory, layaways and other operating assets and liabilities of eight large format pawn stores located in the Cabo/La Paz markets in Baja California Sur, Mexico. The purchase price for the all-cash transaction was $\$ 12,350,000$, net of cash acquired, plus a nominal residual payment to be determined based on certain post-closing adjustments. The acquisition has been accounted for using the purchase method of accounting for both financial reporting and tax purposes. Accordingly, the purchase price was allocated to assets and liabilities acquired based upon their estimated fair market values at the date of acquisition, which were comparable for financial and tax purposes. The excess purchase price over the estimated fair market value of the net assets acquired has been recorded as goodwill of approximately $\$ 9,955,000$, which is not deductible for foreign income tax purposes. The goodwill arising from the acquisition consists largely of the synergies and economies of scale expected from combining the operations of Baja Unlimited, LLC. The estimated fair values of the assets acquired are preliminary, as the Company is gathering information to finalize the valuation of these assets by year end. The assets, liabilities and results of operations of the locations are included in the Company's consolidated results as of the acquisition date, September 30, 2013.

Consistent with the Company's strategy to continue its expansion of pawn stores in selected markets, in June 2013, the Company acquired from O'Pak Credit LP, Pro Pawn LP and Milar Credit LP (collectively "Valu + Pawn") the pawn loans, inventory, layaways and other operating assets and liabilities of 19 large format pawn stores located in Texas. The purchase price for the transaction was $\$ 69,967,000$, net of cash acquired, and was composed of $\$ 68,967,000$ in cash paid at closing and an additional $\$ 1,000,000$ payable to the sellers in June 2014. The acquisition has been accounted for using the purchase method of accounting for both financial reporting and tax purposes. Accordingly, the purchase price was allocated to assets and liabilities acquired based upon
their estimated fair market values at the date of acquisition, which were comparable for financial and tax purposes. The excess purchase price over the estimated fair market value of the net assets acquired has been recorded as goodwill of approximately $\$ 52,334,000$, which is deductible for U.S. income tax purposes. The goodwill arising from the acquisition consists largely of the synergies and economies of scale expected from combining the operations of Valu + Pawn. For tax purposes, the goodwill and intangible assets are being amortized over the statutory period of 15 years. The estimated fair values of the assets acquired are preliminary, as the Company is gathering information to finalize the valuation of these assets by year end. The assets, liabilities and results of operations of the locations are included in the Company's consolidated results as of the acquisition date, June 25, 2013.

Additionally, during the nine months ended September 30, 2013, three pawn stores located in three U.S. states were acquired in three separate acquisitions for an aggregate purchase price of $\$ 2,750,000$, net of cash acquired, and was composed of $\$ 2,677,000$ in cash and payables to the sellers of $\$ 73,000$. These acquisitions resulted in additional goodwill of approximately $\$ 1,685,000$.

The preliminary allocations of the purchase prices for the Company's acquisitions during the nine months ended September 30, 2013 (the "2013 acquisitions") are as follows (in thousands):

|  | Valu + Pawn |  | Baja Unlimited, LLC |  | Other |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pawn loans | \$ | 9,361 | \$ | 824 | \$ | 353 | \$ | 10,538 |
| Inventory |  | 5,024 |  | 583 |  | 532 |  | 6,139 |
| Other current assets |  | 1,071 |  | 34 |  | 43 |  | 1,148 |
| Property and equipment |  | 1,002 |  | 939 |  | 55 |  | 1,996 |
| Goodwill |  | 52,334 |  | 9,955 |  | 1,685 |  | 63,974 |
| Intangible assets |  | 2,190 |  | 300 |  | 130 |  | 2,620 |
| Other non-current assets |  | 73 |  | 6 |  | 4 |  | 83 |
| Current liabilities |  | $(1,088)$ |  | (291) |  | (52) |  | $(1,431)$ |
| Purchase price | \$ | $\underline{69,967}$ | \$ | 12,350 | \$ | 2,750 | \$ | $\underline{85,067}$ |

During the nine months ended September 30, 2013, revenue from the 2013 acquisitions since the acquisition dates was $\$ 12,966,000$. The combined transaction and non-recurring integration costs of the 2013 acquisitions recorded during the nine months ended September 30, 2013, were approximately $\$ 1,615,000$. During the nine months ended September 30, 2013, the net earnings from the 2013 acquisitions since the acquisition dates (including acquisition and integration costs) were $\$ 774,000$.

The following unaudited pro forma financial information reflects the consolidated results of operations of the Company as if all the 2013 acquisitions had occurred on January 1, 2012. The unaudited pro forma financial information has been prepared for informational purposes only and does not purport to be indicative of what would have resulted had the acquisitions occurred on the date indicated or what may result in the future (in thousands, except per share data):

|  | Nine Months Ended September 30, 2013 |  |  |  | Nine Months Ended September 30, 2012 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | As Reported |  | Pro Forma |  | As Reported |  | Pro Forma |  |
| Total revenue from continuing operations | \$ | 478,161 | \$ | 506,920 | \$ | 416,706 | \$ | 456,909 |
| Income from continuing operations |  | 59,068 |  | 62,506 |  | 53,421 |  | 58,227 |
| Net income |  | 59,068 |  | 62,506 |  | 52,750 |  | 57,556 |
| Income from continuing operations per share: |  |  |  |  |  |  |  |  |
| Basic | \$ | 2.03 | \$ | 2.15 | \$ | 1.85 | \$ | 2.01 |
| Diluted |  | 1.99 |  | 2.11 |  | 1.80 |  | 1.96 |
| Net income per share: |  |  |  |  |  |  |  |  |
| Basic | \$ | 2.03 | \$ | 2.15 | \$ | 1.82 | \$ | 1.99 |
| Diluted |  | 1.99 |  | 2.11 |  | 1.77 |  | 1.94 |

## Note 4 - Guarantees

The Company offers a fee-based credit services organization program ("CSO Program") to assist consumers in Texas markets in obtaining extensions of credit. The Company's CSO Program in Texas is licensed as a Credit Access Business ("CAB") under Texas Finance Code Chapter 393 and regulated by the Texas Office of the Consumer Credit Commissioner. Under the CSO Program, the Company assists customers in applying for a short-term extension of credit from an independent, non-bank, consumer lending company (the "Independent Lender") and issues the Independent Lender a letter of credit to guarantee the repayment of the extension of credit. The extensions of credit made by the Independent Lender to credit services customers of the Company range in amount from $\$ 50$ to $\$ 1,500$, have terms of 7 to 180 days and bear interest at a rate of $10 \%$ on an annualized basis. The Independent Lender is considered a variable interest entity of the Company. The Company does not have any ownership interest in the Independent Lender, does not exercise control over it and is not the primary beneficiary and, therefore, does not consolidate the Independent Lender's results with its results.

The letters of credit under the CSO Program constitute a guarantee for which the Company is required to recognize, at the inception of the guarantee, a liability for the fair value of the obligation undertaken by issuing the letters of credit. The Independent Lender may present the letter of credit to the Company for payment if the customer fails to repay the full amount of the extension of credit and accrued interest after the due date of the extension of credit. Each letter of credit expires approximately 30 days after the due date of the extension of credit. The Company's maximum loss exposure under all of the outstanding letters of credit issued on behalf of its customers to the Independent Lender as of September 30, 2013, was $\$ 14,821,000$ compared to $\$ 16,191,000$ at September 30, 2012. According to the letter of credit, if the borrower defaults on the extension of credit, the Company will pay the Independent Lender the principal, accrued interest, insufficient funds fee, and late fees, all of which the Company records as a component of its credit loss provision. The Company is entitled to seek recovery, directly from its customers, of the amounts it pays the Independent Lender in performing under the letters of credit. The Company records the estimated fair value of the liability under the letters of credit, which was $\$ 619,000$ at September 30, 2013, in accrued liabilities. The loss provision associated with the CSO Program is based primarily upon historical loss experience, with consideration given to recent loss trends, delinquency rates, economic conditions and management's expectations of future credit losses. See additional discussion of the loss provision and related allowances and accruals in the section titled "Results of Continuing Operations."

## Note 5 - Revolving Credit Facility

On September 30, 2013, the Company entered into an agreement to amend its existing revolving credit facility with five commercial lenders (as amended, the "Unsecured Credit Facility"). The amount of the Unsecured Credit Facility was increased from $\$ 175,000,000$ to $\$ 205,000,000$ and the amount of permitted acquisition investments over the previous twelve-month period was increased from $10 \%$ to $20 \%$ of the Company's consolidated tangible net worth and included an additional allowance for permitted acquisition investments of up to $\$ 60,000,000$ during the period beginning September 30, 2013, and ending December 31, 2013. The Unsecured Credit Facility continues to bear interest at the prevailing 30-day LIBOR rate plus a fixed spread of $2.0 \%$ and matures in February 2015. The interest rate on amounts outstanding under the Unsecured Credit Facility was $2.19 \%$ at September 30, 2013. At September 30, 2013, the Company had $\$ 152,500,000$ outstanding under the Unsecured Credit Facility and $\$ 52,500,000$ available for borrowings. During the nine months ended September 30, 2013, the Company received net proceeds of $\$ 50,000,000$ from the Unsecured Credit Facility.

## Note 6 - Income Taxes

In July 2013, the Company terminated an election to include foreign subsidiaries in its consolidated U.S. federal income tax return and it is the Company's intent to indefinitely reinvest the earnings of these subsidiaries outside the U.S. Under current U.S. income tax law, the undistributed earnings of the foreign subsidiaries will no longer be subject to U.S. federal income tax beginning in July 2013. The Company recognized an estimated non-recurring net income tax benefit of approximately $\$ 3,273,000$ in the third quarter of 2013 related primarily to changes in deferred tax assets and liabilities, net of certain non-recurring U.S. tax liabilities associated with the terminated election.

The principal current and non-current deferred tax assets and liabilities consist of the following at September 30, 2013, and December 31, 2012 (in thousands):

|  | September 30, 2013 |  | December 31, 2012 |  |
| :---: | :---: | :---: | :---: | :---: |
| Deferred tax assets: |  |  |  |  |
| Depreciation | \$ | 3,953 | \$ | - |
| Cumulative foreign translation adjustment |  | 3,857 |  | 3,447 |
| Deferred cost of goods sold deduction |  | 1,233 |  | - |
| Interest accrual on forfeited pawn loans |  | 1,029 |  | 1,365 |
| Other |  | 2,980 |  | 495 |
| Total deferred tax assets |  | 13,052 |  | 5,307 |


| Deferred tax liabilities: |  |  |
| :--- | ---: | ---: |
| Intangible asset amortization | $\mathbf{1 6 , 5 9 3}$ | 15,823 |
| Share-based compensation | $\mathbf{9 3 2}$ | 1,101 |
| Other | $\mathbf{4 9 2}$ | 510 |
| Total deferred tax liabilities | $\mathbf{1 8 , 0 1 7}$ | 17,434 |
|  |  |  |
| Net deferred tax liabilities | $\mathbf{( 4 , 9 6 5 )}$ | $\underline{(12,127)}$ |


| The net deferred tax liability is classified as follows: |
| :--- |
| Current deferred tax assets <br> Non-current deferred income tax liabilities |
| Net deferred tax liabilities |
|  |

## Note 7 - Discontinued Operations

The Company's strategy has been to grow its pawn operations while reducing regulatory exposure from other consumer lending products, which include certain consumer loan and credit services products offered in the United States. In September 2012, the Company closed seven of its consumer loan stores located in the Texas cities of Austin and Dallas due in part to city ordinances enacted during 2012 in these cities, which significantly restricted the Company's ability to provide credit services products. The Company recorded a loss on disposal of $\$ 633,000$, net of tax, or $\$ 0.03$ per share, from these stores during the nine months ended September 30, 2012. The after-tax operating results from operations for these Texas stores were immaterial during the nine months ended September 30, 2012.

All revenue, expenses and income reported in these financial statements have been adjusted to reflect reclassification of all discontinued operations. The carrying amounts of the assets and liabilities for discontinued operations at September 30, 2012, were immaterial.

## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion of financial condition, results of operations, liquidity and capital resources of First Cash Financial Services, Inc. and its whollyowned subsidiaries (the "Company") should be read in conjunction with the Company's condensed consolidated financial statements and accompanying notes included under Part I, Item 1 of this quarterly report on Form 10-Q, as well as with Management's Discussion and Analysis of Financial Condition and Results of Operations included in the Company's annual report on Form 10-K for the year ended December 31, 2012. References in this quarterly report on Form 10-Q to "year-to-date" refer to the nine-month period from January 1, 2013, to September 30, 2013.

## GENERAL

The Company is a leading operator of retail-based pawn and consumer finance stores in the United States and Mexico. The Company's primary business is the operation of pawn stores, which engage in retail sales, purchasing of secondhand goods and consumer finance activities. The Company's pawn stores generate significant retail sales from the merchandise acquired through collateral forfeitures and over-the-counter purchases from customers. The Company's pawn stores are also a convenient source for small consumer loans to help customers meet their short-term cash needs. Personal property such as jewelry, consumer electronics, tools, sporting goods and musical instruments are pledged as collateral for the loans. In addition, some of the Company's pawn stores offer consumer loans or credit services products. The Company's strategy is to focus on growing its retail-based pawn operations in the United States and Mexico through new store openings and acquisition opportunities as they arise.

Pawn operations accounted for approximately $93 \%$ of the Company's revenue from continuing operations during the nine months ended September 30, 2013. The Company's pawn revenue is derived primarily from merchandise sales of forfeited pawn collateral and used goods purchased directly from the general public. The Company accrues pawn loan fee revenue on a constant-yield basis over the life of the pawn loan for all pawns that the Company deems collection to be probable based on historical pawn redemption statistics. If a pawn loan is not repaid prior to the expiration of the loan term, including any automatic extension period, if applicable, the property is forfeited to the Company and transferred to inventory at a value equal to the principal amount of the loan, exclusive of accrued interest.

During the nine months ended September 30, 2013, the Company acquired 30 pawn stores, including 19 stores located in Texas in a single transaction. For more information on the Company's acquisitions during the nine months ended September 30, 2013, see Note 3 (Acquisitions) to the unaudited condensed consolidated financial statements included in this quarterly report.

The Company also operates a small number of stand-alone consumer finance stores in Texas and Mexico. These stores provide consumer financial services products including credit services, consumer loans and check cashing. The product mix in these stores varies by market. The Company considers the consumer loan and credit services products generated through these locations to be non-core/non-growth revenue streams.

Consumer loan and credit services revenue, which was approximately $7 \%$ of consolidated year-to-date revenue from continuing operations, was derived primarily from credit services fees. The Company recognizes service fee income on consumer loans and credit services transactions on a constant-yield basis over the life of the loan or credit extension, which is generally 180 days or less. The net defaults on consumer loans and credit services transactions and changes in the valuation reserve are charged to the consumer loan credit loss provision. The credit loss provision associated with the Company's credit services organization ("CSO") program and consumer loans are based primarily upon historical credit loss experience, with consideration given to recent credit loss trends, delinquency rates, economic conditions and management's expectations of future credit losses. For an additional discussion of the credit loss provision and related allowances and accruals, see "Results of Continuing Operations."

The Company's business is subject to seasonal variations, and operating results for the current quarter and year-to-date periods are not necessarily indicative of the results of operations for the full year. Typically, the Company experiences seasonal growth of service fees in the third and fourth quarter of each year due to loan balance growth that occurs after the heavy repayment period of pawn loans in late December in Mexico, which is associated with statutory Christmas bonuses received by customers, and in the first quarter in the United States, which is associated with tax refund proceeds received by customers. Retail sales are seasonally higher in the fourth quarter associated with holiday shopping.

## Table of Contents

## OPERATIONS AND LOCATIONS

The Company has operations in the United States and Mexico. For the three months ended September 30, 2013, approximately $52 \%$ of total revenue was generated from Mexico and $48 \%$ from the United States. Year-to-date, $54 \%$ of revenue was generated from Mexico and $46 \%$ from the United States.

As of September 30, 2013, the Company had 888 store locations in 12 U.S. states and 26 states in Mexico, which represents a net store-count increase of $10 \%$ over the trailing twelve months. A total of 28 new store locations were added during the third quarter of 2013 and 83 have been added year-to-date.

The following table details store openings for the three months ended September 30, 2013:

|  | Pawn Locations |  | Consumer <br> Loan <br> Locations (3) | Total Locations |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Large } \\ \text { Format (1) } \end{gathered}$ | Small <br> Format (2) |  |  |
| Domestic: |  |  |  |  |
| Total locations, beginning of period | 208 | 27 | 64 | 299 |
| New locations opened | 2 | - | - | 2 |
| Locations closed or consolidated | - | - | (1) | (1) |
| Total locations, end of period | 210 | 27 | 63 | 300 |
|  |  |  |  |  |
| International: |  |  |  |  |
| Total locations, beginning of period | 516 | 18 | 34 | 568 |
| New locations opened | 18 | - | - | 18 |
| Locations acquired | 8 | - | - | 8 |
| Locations closed or consolidated (4) | - | (1) | (5) | (6) |
| Total locations, end of period | 542 | 17 | 29 | 588 |
|  |  |  |  |  |
| Total: |  |  |  |  |
| Total locations, beginning of period | 724 | 45 | 98 | 867 |
| New locations opened | 20 | - | - | 20 |
| Locations acquired | 8 | - | - | 8 |
| Locations closed or consolidated | - | (1) | (6) | (7) |
| Total locations, end of period | 752 | 44 | 92 | 888 |

(1) The large format locations include retail showrooms and accept a broad array of pawn collateral including electronics, appliances, tools, jewelry and other consumer hard goods. At September 30, 2013, 115 of the U.S. large format pawn stores also offered consumer loans or credit services products.
(2) The small format locations typically have limited retail operations and primarily accept jewelry and small electronic items as pawn collateral. At September 30, 2013, all but one of the small format pawn stores also offered consumer loans or credit services products.
(3) The Company's U.S. free-standing, small format consumer loan locations offer a credit services product and are all located in Texas. The Mexico locations offer small, short-term consumer loans. In addition to stores shown on this chart, the Company is also an equal partner in Cash \& Go, Ltd., a joint venture, which owns and operates 37 check cashing and financial services kiosks located inside convenience stores in the state of Texas. The Company's credit services operations also include an internet distribution channel for customers residing in the state of Texas.
(4) The operations of the consumer loan locations were consolidated with adjacent or nearby large format pawn locations.

The following table details store openings for the nine months ended September 30, 2013:

|  | Pawn Locations |  | Consumer <br> Loan <br> Locations (3) |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Large } \\ \text { Format (1) } \end{gathered}$ | Small <br> Format (2) |  | Total <br> Locations |
| Domestic: |  |  |  |  |
| Total locations, beginning of period | 184 | 27 | 65 | 276 |
| New locations opened | 4 | - | - | 4 |
| Locations acquired | 22 | - | - | 22 |
| Locations closed or consolidated | - | - | (2) | (2) |
| Total locations, end of period | 210 | 27 | 63 | 300 |
|  |  |  |  |  |
| International: |  |  |  |  |
| Total locations, beginning of period | 485 | 19 | 34 | 538 |
| New locations opened | 49 | - | - | 49 |
| Locations acquired | 8 | - | - | 8 |
| Locations closed or consolidated (4) | - | (2) | (5) | (7) |
| Total locations, end of period | 542 | 17 | 29 | 588 |
|  |  |  |  |  |
| Total: |  |  |  |  |
| Total locations, beginning of period | 669 | 46 | 99 | 814 |
| New locations opened | 53 | - | - | 53 |
| Locations acquired | 30 | - | - | 30 |
| Locations closed or consolidated | - | (2) | (7) | (9) |
| Total locations, end of period | 752 | 44 | 92 | 888 |

(1) The large format locations include retail showrooms and accept a broad array of pawn collateral including electronics, appliances, tools, jewelry and other consumer hard goods. At September 30, 2013, 115 of the U.S. large format pawn stores also offered consumer loans or credit services products.
(2) The small format locations typically have limited retail operations and primarily accept jewelry and small electronic items as pawn collateral. At September 30, 2013, all but one of the small format pawn stores also offered consumer loans or credit services products.
(3) The Company's U.S. free-standing, small format consumer loan locations offer a credit services product and are all located in Texas. The Mexico locations offer small, short-term consumer loans. In addition to stores shown on this chart, the Company is also an equal partner in Cash \& Go, Ltd., a joint venture, which owns and operates 37 check cashing and financial services kiosks located inside convenience stores in the state of Texas. The Company's credit services operations also include an internet distribution channel for customers in the state of Texas.
(4) The operations of the consumer loan locations were consolidated with adjacent or nearby large format pawn locations.

## CRITICAL ACCOUNTING POLICIES

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, related revenue and expenses, and disclosure of gain and loss contingencies at the date of the financial statements. Such estimates and assumptions are subject to a number of risks and uncertainties, which may cause actual results to differ materially from the Company's estimates. The significant accounting policies that management believes are the most critical to aid in fully understanding and evaluating the reported financial results and the effects of recent accounting pronouncements have been reported in the Company's 2012 annual report on Form 10-K.

The Company has significant operations in Mexico, where the functional currency for the Company's Mexican subsidiaries is the Mexican peso. The assets and liabilities of these subsidiaries are translated into U.S. dollars at the exchange rate in effect at each balance sheet date, and the resulting adjustments are accumulated in other comprehensive income (loss) as a separate component of stockholders' equity. Revenue and expenses are translated at the average exchange rates occurring during the three-month and year-to-date periods.

The Company's management reviews and analyzes certain operating results in Mexico on a constant currency basis because the Company believes this better represents the Company's underlying business trends. Amounts presented on a constant currency basis will be denoted as such. See "Non-GAAP Financial Information" for additional discussion of constant currency operating results.

Stores included in the same-store revenue calculations are those stores that were opened prior to the beginning of the prior-year comparative period and remained open through the end of the measurement period. Also included are stores that were relocated during the year within a specified distance serving the same market, where there is not a significant change in store size and where there is not a significant overlap or gap in timing between the opening of the new store and the closing of the existing store. Unless otherwise stated, non-retail sales of scrap jewelry are included in same-store revenue calculations.

Operating expenses consist of all items directly related to the operation of the Company's stores, including salaries and related payroll costs, rent, utilities, equipment, advertising, property taxes, licenses, supplies and security. Administrative expenses consist of items relating to the operation of the corporate offices, including the compensation and benefit costs of corporate management, area supervisors and other operations management personnel, collections operations and personnel, accounting and administrative costs, information technology costs, liability and casualty insurance, outside legal and accounting fees and stockholder-related expenses.

## Recent Accounting Pronouncements

There were no recent accounting pronouncements that had a material effect on the Company's financial position, results of operations or financial statement disclosures.

## Table of Contents

## RESULTS OF CONTINUING OPERATIONS

## Three Months Ended September 30, 2013, Compared To The Three Months Ended September 30, 2012

The following table details the components of the Company's revenue for the three months ended September 30, 2013, as compared to the three months ended September 30, 2012 (unaudited, in thousands). Constant currency results exclude the effects of foreign currency translation and are calculated by translating current-year results at prior-year average exchange rates. The average value of the Mexican peso to the U.S. dollar increased $2 \%$, from 13.2 to 1 in the third quarter of 2012 to 12.9 to 1 in the third quarter of 2013. The end-of-period value of the Mexican peso to the U.S. dollar decreased $2 \%$, from 12.9 to 1 at September 30, 2012, to 13.1 to 1 at September 30, 2013. As a result of these currency exchange movements, revenue of Mexican operations translated into more U.S. dollars relative to the prior-year period, while net assets of Mexican operations translated into fewer U.S. dollars relative to the prior period. While the strengthening of the Mexican peso positively increased the translated dollar-value of revenue, the cost of sales and operating expenses increased as well. The scrap jewelry generated in Mexico is exported and sold in U.S. dollars, which does not contribute to the Company's peso-denominated earnings stream.

|  | Three Months Ended September 30, |  |  |  | Increase/(Decrease) |  |  | Increase/(Decrease) <br> Constant Currency <br> Basis |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  |  |  |  |  |
| Domestic revenue: |  |  |  |  |  |  |  |  |
| Retail merchandise sales | \$ | 36,134 | \$ | 25,801 | \$ | 10,333 | 40 \% | 40 \% |
| Pawn loan fees |  | 21,241 |  | 16,747 |  | 4,494 | 27 \% | 27 \% |
| Consumer loan and credit services fees |  | 10,894 |  | 12,989 |  | $(2,095)$ | (16)\% | (16)\% |
| Wholesale scrap jewelry revenue |  | 15,344 |  | 13,822 |  | 1,522 | 11 \% | 11 \% |
|  |  | 83,613 |  | 69,359 |  | 14,254 | 21 \% | 21 \% |
| International revenue: |  |  |  |  |  |  |  |  |
| Retail merchandise sales |  | 53,638 |  | 44,137 |  | 9,501 | 22 \% | 19 \% |
| Pawn loan fees |  | 26,214 |  | 23,021 |  | 3,193 | 14 \% | 12 \% |
| Consumer loan and credit services fees |  | 832 |  | 932 |  | (100) | (11)\% | (13)\% |
| Wholesale scrap jewelry revenue |  | 9,890 |  | 12,246 |  | $(2,356)$ | (19)\% | (19)\% |
|  |  | 90,574 |  | 80,336 |  | 10,238 | 13 \% | 11 \% |
| Total revenue: |  |  |  |  |  |  |  |  |
| Retail merchandise sales |  | 89,772 |  | 69,938 |  | 19,834 | 28 \% | 27 \% |
| Pawn loan fees |  | 47,455 |  | 39,768 |  | 7,687 | 19 \% | 18 \% |
| Consumer loan and credit services fees |  | 11,726 |  | 13,921 |  | $(2,195)$ | (16)\% | (16)\% |
| Wholesale scrap jewelry revenue |  | 25,234 |  | 26,068 |  | (834) | (3)\% | (3)\% |
|  | \$ | 174,187 | \$ | 149,695 | \$ | 24,492 | 16 \% | 15 \% |

Domestic revenue accounted for approximately $48 \%$ of the total revenue for the current quarter, while international revenue (from Mexico) accounted for $52 \%$ of total revenue.

The following table details customer loans and inventories held by the Company and active CSO credit extensions from an independent third-party lender as of September 30, 2013, as compared to September 30, 2012 (unaudited, in thousands). Constant currency results exclude the effects of foreign currency translation and are calculated by translating current year balances at the prior year end-of-period exchange rate. For more information on the Company's CSO program, see Note 4 (Guarantees) to the Company's condensed consolidated financial statements included in this quarterly report on Form 10-Q.

|  | Balance at September 30, |  |  |  | Increase/(Decrease) |  |  | Increase/(Decrease) Constant Currency Basis |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  |  |  |  |  |
| Domestic: |  |  |  |  |  |  |  |  |
| Pawn loans | \$ | 60,619 | \$ | 51,875 | \$ | 8,744 | $17 \%$ | $17 \%$ |
| CSO credit extensions held by independent third-party (1) |  | 12,926 |  | 14,048 |  | $(1,122)$ | (8)\% | (8)\% |
| Other consumer loans |  | 697 |  | 1,194 |  | (497) | (42)\% | (42)\% |
|  |  | 74,242 |  | 67,117 |  | 7,125 | 11 \% | 11 \% |
| International: |  |  |  |  |  |  |  |  |
| Pawn loans |  | 60,568 |  | 55,839 |  | 4,729 | 8 \% | 11 \% |
| Other consumer loans |  | 678 |  | 833 |  | (155) | (19)\% | (17)\% |
|  |  | 61,246 |  | 56,672 |  | 4,574 | 8 \% | 11 \% |
| Total: |  |  |  |  |  |  |  |  |
| Pawn loans |  | 121,187 |  | 107,714 |  | 13,473 | 13 \% | 14 \% |
| CSO credit extensions held by independent third-party (1) |  | 12,926 |  | 14,048 |  | $(1,122)$ | (8)\% | (8)\% |
| Other consumer loans |  | 1,375 |  | 2,027 |  | (652) | (32)\% | (31)\% |
|  | \$ | 135,488 | \$ | 123,789 | \$ | 11,699 | $9 \%$ | 11 \% |
| Pawn inventories: |  |  |  |  |  |  |  |  |
| Domestic pawn inventories | \$ | 37,514 | \$ | 29,649 | \$ | 7,865 | 27 \% | 27 \% |
| International pawn inventories |  | 45,055 |  | 36,043 |  | 9,012 | 25 \% | 28 \% |
|  | \$ | 82,569 | \$ | 65,692 | \$ | 16,877 | 26 \% | 27 \% |

(1) CSO amounts outstanding are composed of the principal portion of active CSO extensions of credit by an independent third-party lender, which are not included on the Company's balance sheet, net of the Company's estimated fair value of its liability under the letters of credit guaranteeing the extensions of credit.

## Store Operations

The overall increase in quarter-over-quarter revenue of $15 \%$ (on a constant currency basis) reflected a $25 \%$ increase in combined retail sales and pawn fee revenue from new and existing pawn stores, offset by a decrease in wholesale scrap jewelry revenue and consumer loan fees. Third quarter revenue generated by the stores opened or acquired since July 1, 2012, increased by $\$ 4,731,000$ in Mexico and $\$ 19,592,000$ in the United States, compared to the same quarter last year. Excluding wholesale scrap jewelry sales, same-store revenue in pawn stores increased $10 \%$ in Mexico, decreased $3 \%$ in the U.S. and increased $5 \%$ overall, on a constant currency basis. Same-store wholesale scrap jewelry revenue decreased $19 \%$ in total, $16 \%$ in the U.S. and $24 \%$ in Mexico, reflecting lower gold prices and reduced volumes from customers selling gold to the Company.

The increase in pawn loan fees was primarily the result of an increase in the average outstanding pawn receivables. Consolidated pawn receivables increased $13 \%$ as of September 30,2013 ( $14 \%$ on a constant currency basis), primarily from store additions and growth in same-store receivables, compared to September 30, 2012. During the third quarter of 2013, pawn receivables increased $8 \%$ in Mexico ( $11 \%$ on a constant currency basis), and $17 \%$ in the U.S., compared to the prior-year period. As of September 30, 2013, $65 \%$ of total pawn receivables were collateralized with hard goods (primarily consumer electronics, appliances and power tools) with the remaining $35 \%$ collateralized by jewelry. In Mexico, $88 \%$ of the Company's pawn receivables were collateralized with hard goods, and $12 \%$ were collateralized with jewelry, compared to $83 \%$ and $17 \%$, respectively, at September 30, 2012. In the Company's U.S. stores, jewelry comprised $60 \%$ of pawn collateral as of September 30, 2013, compared to $64 \%$ at September 30, 2012. Pawn receivables collateralized with hard good items increased $16 \%$ in Mexico (on a constant currency basis) and $14 \%$ in the U.S., while growth in pawn receivables collateralized with jewelry in both the U.S. and Mexico was dampened somewhat by lessened demand and adjustments to the loan to value ratios reflecting the decline in gold prices. Consolidated same-store pawn receivables declined $2 \%$ (flat on a constant currency basis). While U.S. same-store pawn receivables declined $5 \%$, same-store receivables increased $1 \%$ in Mexico ( $3 \%$ on a constant currency basis).

The increase in store-based retail sales reflected new store contributions, maturation of existing stores and an increased mix of consumer hard good inventories, especially in Mexico. Revenue from wholesale scrap jewelry operations in the third quarter of 2013 decreased $3 \%$ compared to the same period last year. There were 17,300 ounces of gold sold during the third quarter of 2013 , including 7,700 ounces of inventory from second quarter operations. Excluding the 7,700 ounces from the second quarter of 2013, the volume of scrap jewelry acquired decreased $31 \%$. The average selling price for the 17,300 ounces of gold liquidated during the third quarter of 2013 was $\$ 1,343$ per ounce, which generated a scrap gross profit margin of $11 \%$, compared to the priorperiod margin of $27 \%$. Scrap jewelry profits accounted for $3 \%$ of net revenue (gross profit) for the third quarter of 2013, compared to $8 \%$ in the third quarter of the prior year. The average market price of gold for the third quarter of 2013 decreased $20 \%$ compared to the third quarter of 2012, while the ending price at September 30, 2013, decreased $25 \%$ compared to September 30, 2012. The Company's exposure to gold price risk is described in detail in the Company's 2012 annual report on Form 10-K, Item 1A.

During the third quarter of 2013, the gross profit margin on retail merchandise sales, which excludes scrap jewelry sales, was $40 \%$, and the margin on wholesale scrap jewelry was $11 \%$, compared to margins of $43 \%$ on retail merchandise sales and $27 \%$ on wholesale scrap jewelry for the third quarter of 2012. The decline in retail margins reflects the continued shift in the Company's consolidated retail product mix toward general merchandise inventory, which carries lower margins than retail jewelry items, especially in Mexico.

Pawn inventories increased by $27 \%$ on a constant currency basis from September 30, 2012, to September 30, 2013, reflecting the growth in pawn loans receivable, store maturation and acquisition activity. At September 30, 2013, the Company's pawn inventories, at cost, were composed of: $33 \%$ jewelry (primarily gold jewelry held for retail sale), $44 \%$ electronics and appliances, $9 \%$ tools, and $14 \%$ other. At September 30, 2013, $97 \%$ of total inventories, at cost, had been held for one year or less, while $3 \%$ had been held for more than one year.

Service fees from consumer loans and credit services transactions for the third quarter of 2013 decreased $16 \%$ compared to the third quarter of 2012. The majority of the payday loan revenues are generated in the Company's stand-alone stores in Texas, which experienced a revenue decline of $17 \%$ during the third quarter of 2013. The Company attributes the decrease, in part, to increased competition in the Texas markets from online and other store-front lenders, such as installment and title loan providers. Payday loan-related products comprised less than $7 \%$ of total revenue for the third quarter of 2013. The Company considers its payday loan products to be non-core/non-growth revenue streams.

The Company's consumer loan and credit services credit loss provision was $32 \%$ of consumer loan and credit services fee revenue during the third quarter of 2013, which was the same for the third quarter of 2012. The estimated fair value of liabilities under the CSO letters of credit, net of anticipated recoveries from customers, was $\$ 619,000$, or $4.6 \%$ of the gross loan balance at September 30, 2013, compared to $\$ 735,000$, or $5.0 \%$ of the gross loan balance at September 30, 2012, which is included as a component of the Company's accrued liabilities. The Company's loss reserve on consumer loans was $\$ 79,000$, or $5.4 \%$ of the gross loan balance at September 30, 2013, compared to $\$ 109,000$, or $5.1 \%$ of the gross loan balance at September 30, 2012.

Store operating expenses increased by $19 \%$ to $\$ 47,302,000$ during the third quarter of 2013 compared to $\$ 39,889,000$ during the third quarter of 2012, primarily as a result of an $11 \%$ increase in the weighted-average store count, which included a number of larger, mature U.S. stores added through acquisitions, and a $2 \%$ increase in the average value of the Mexican peso. Same-store expenses were flat, on a constant currency basis, compared to the prioryear period.

The net store profit contribution from continuing operations for the third quarter of 2013 was $\$ 43,995,000$, which equates to a store-level operating margin of $25 \%$, compared to $29 \%$ in the prior-year quarter. The decline in the store-level operating margin related primarily to the decrease in net revenue from jewelry scrapping.

## Administrative Expenses, Interest, Taxes and Income

Administrative expenses increased $3 \%$ to $\$ 12,738,000$ during the third quarter of 2013 , compared to $\$ 12,330,000$ during the third quarter of 2012, primarily due to the increase in the weighted-average store count and additional general management and supervisory compensation expenses and other support expenses required for such growth, offset partially by reduced incentive compensation expense related to lower gross profits in non-core product categories. As a percentage of revenue, administrative expenses decreased from $8 \%$ in the third quarter of 2012 to $7 \%$ in the third quarter of 2013 .

Interest expense increased to $\$ 1,122,000$ in the third quarter of 2013, compared to $\$ 444,000$ for the third quarter of 2012, reflecting increased borrowing levels under the existing bank credit facility.

For the third quarter of 2013 and 2012, the Company's effective federal income tax rates were $21.5 \%$ and $34.5 \%$, respectively. In July 2013, the Company terminated an election to include foreign subsidiaries in its consolidated U.S. federal income tax return and it is the Company's intent to indefinitely reinvest the earnings of these subsidiaries outside the U.S. Under current U.S. income tax law, the undistributed earnings of the foreign subsidiaries will no longer be subject to U.S. federal income tax beginning in July 2013. The Company recognized an estimated non-recurring net income tax benefit of approximately $\$ 3,273,000$ in the third quarter of 2013 related primarily to changes in deferred tax assets and liabilities, net of certain non-recurring U.S. tax liabilities, associated with the terminated election. Excluding the non-recurring net benefit, the consolidated tax rate for the third quarter of 2013 was $32.6 \%$, compared to an effective rate of $34.5 \%$ in the prior-year quarter, and $34.8 \%$ in the six months ended June 30 , 2013. The Company expects the effective rate going forward to be in a range of approximately $32 \%$ to $33 \%$.

Income from continuing operations increased $18 \%$ to $\$ 23,141,000$ during the third quarter of 2013 , compared to $\$ 19,636,000$ during the third quarter of 2012 . Net income was $\$ 23,141,000$ during the third quarter of 2013 , compared to $\$ 18,889,000$ during the third quarter of 2012 , which included the results of discontinued operations.

## Nine Months Ended September 30, 2013, Compared To The Nine Months Ended September 30, 2012

The following table details the components of the Company's revenue for the nine months ended September 30, 2013, as compared to the nine months ended September 30, 2012 (unaudited, in thousands). Constant currency results exclude the effects of foreign currency translation and are calculated by translating current-year results at prior-year average exchange rates. The average value of the Mexican peso to the U.S. dollar increased $4 \%$, from 13.2 to 1 during the nine months ended September 30, 2012, to 12.7 to 1 during the nine months ended September 30, 2013. The end-of-period value of the Mexican peso to the U.S. dollar decreased $2 \%$, from 12.9 to 1 at September 30, 2012, to 13.1 to 1 at September 30, 2013. As a result of these currency exchange movements, revenue of Mexican operations translated into more U.S. dollars relative to the prior-year period, while net assets of Mexican operations translated into fewer U.S. dollars relative to the prior period. While the strengthening of the Mexican peso positively increased the translated dollar-value of revenue, the cost of sales and operating expenses increased as well. The scrap jewelry generated in Mexico is exported and sold in U.S. dollars, which does not contribute to the Company's peso-denominated earnings stream.

|  | Nine Months Ended September 30, |  |  |  | Increase/(Decrease) |  |  | Increase/(Decrease) <br> Constant Currency <br> Basis |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\underline{2013}$ |  | $\underline{2012}$ |  |  |  |  |
| Domestic revenue: |  |  |  |  |  |  |  |  |
| Retail merchandise sales | \$ | 98,940 | \$ | 72,063 | \$ | 26,877 | 37 \% | 37 \% |
| Pawn loan fees |  | 57,289 |  | 44,394 |  | 12,895 | 29 \% | 29 \% |
| Consumer loan and credit services fees |  | 32,667 |  | 36,008 |  | $(3,341)$ | (9)\% | (9)\% |
| Wholesale scrap jewelry revenue |  | 30,850 |  | 40,588 |  | $(9,738)$ | (24)\% | (24)\% |
|  |  | 219,746 |  | 193,053 |  | 26,693 | 14 \% | 14 \% |
| International revenue: |  |  |  |  |  |  |  |  |
| Retail merchandise sales |  | 156,502 |  | 122,780 |  | 33,722 | 27 \% | 22 \% |
| Pawn loan fees |  | 76,369 |  | 64,218 |  | 12,151 | 19 \% | 14 \% |
| Consumer loan and credit services fees |  | 2,619 |  | 2,882 |  | (263) | (9)\% | (13)\% |
| Wholesale scrap jewelry revenue |  | 22,925 |  | 33,773 |  | $(10,848)$ | (32)\% | (32)\% |
|  |  | 258,415 |  | 223,653 |  | 34,762 | 16 \% | $11 \%$ |
| Total revenue: |  |  |  |  |  |  |  |  |
| Retail merchandise sales |  | 255,442 |  | 194,843 |  | 60,599 | $31 \%$ | 28 \% |
| Pawn loan fees |  | 133,658 |  | 108,612 |  | 25,046 | 23 \% | 20 \% |
| Consumer loan and credit services fees |  | 35,286 |  | 38,890 |  | $(3,604)$ | (9)\% | (10)\% |
| Wholesale scrap jewelry revenue |  | 53,775 |  | 74,361 |  | $(20,586)$ | (28)\% | (28)\% |
|  | \$ | 478,161 | \$ | 416,706 | \$ | 61,455 | $15 \%$ | 12 \% |

Domestic revenue accounted for approximately $46 \%$ of the total revenue for the nine months ended September 30, 2013, while international revenue (from Mexico) accounted for $54 \%$ of total revenue.

## Store Operations

The overall increase in year-to-date revenue of $12 \%$ (on a constant currency basis) reflected a $28 \%$ increase in combined retail sales and pawn fee revenue from new and existing pawn stores, offset by a decrease in wholesale scrap jewelry revenue and consumer loan fees. Year-to-date revenue generated by the stores opened or acquired since January 1, 2012, increased by $\$ 20,852,000$ in Mexico and $\$ 46,343,000$ in the United States, compared to the same period last year. Excluding wholesale scrap jewelry sales, same-store revenue in pawn stores increased $10 \%$ in Mexico, $1 \%$ in the U.S. and $7 \%$ overall, on a constant currency basis. Same-store wholesale scrap jewelry revenue decreased $41 \%$ in total, $44 \%$ in the U.S. and $37 \%$ in Mexico, reflecting lower gold prices and reduced volumes from customers selling gold to the Company.

The increase in pawn loan fees was primarily the result of an increase in the average outstanding pawn receivables. Consolidated pawn receivables increased $13 \%$ as of September 30, 2013 ( $14 \%$ on a constant currency basis), primarily from store additions and growth in same-store receivables, compared to September 30, 2012. During the nine months ended September 30, 2013, pawn receivables increased $8 \%$ in Mexico ( $11 \%$ on a constant currency basis), and $17 \%$ in the U.S., compared to the prior-year period. As of September $30,2013,65 \%$ of total pawn receivables were collateralized with hard goods (primarily consumer electronics, appliances and power tools) with the remaining $35 \%$ collateralized by jewelry. In Mexico, $88 \%$ of the Company's pawn receivables were collateralized with hard goods, and $12 \%$ were collateralized with jewelry, compared to $83 \%$ and $17 \%$, respectively, at September 30, 2012. In the Company's U.S. stores, jewelry comprised $60 \%$ of pawn collateral as of September 30, 2013, compared to $64 \%$ at September 30, 2012. Pawn receivables collateralized with hard good items increased $16 \%$ in Mexico (on a constant currency basis) and $14 \%$ in the U.S., while growth in pawn receivables collateralized with jewelry in both the U.S. and Mexico was dampened somewhat by lessened demand and adjustments to the loan to value ratios reflecting the decline in gold prices. Consolidated same-store pawn receivables declined $2 \%$ (flat on a constant currency basis). While U.S. same-store pawn receivables declined $5 \%$, same-store receivables increased $1 \%$ in Mexico ( $3 \%$ on a constant currency basis).

The increase in store-based retail sales reflected new store contributions, maturation of existing stores and an increased mix of consumer hard good inventories, especially in Mexico. Revenue from wholesale scrap jewelry operations in the nine months ended September 30, 2013, decreased $28 \%$ compared to the same period last year. The volume of scrap jewelry acquired decreased $18 \%$, reflecting the continued decline in demand for gold buying services. There were 32,000 ounces of gold sold during the nine months ended September 30, 2013, compared to 39,200 ounces sold during the comparative prior year-todate period. The average selling price for the 32,000 ounces of gold liquidated during the nine months ended September 30, 2013, was $\$ 1,491$ per ounce, which generated a scrap gross profit margin of $15 \%$, compared to the prior-year period margin of $26 \%$. Scrap jewelry profits accounted for $3 \%$ of net revenue (gross profit) during the nine months ended September 30, 2013, compared to $8 \%$ in the comparable prior-year period. The average market price of gold during the nine months ended September 30, 2013, decreased $12 \%$, compared to the nine months ended September 30, 2012, while the ending price at September 30, 2013, decreased $25 \%$ compared to September 30, 2012. The Company's exposure to gold price risk is described in detail in the Company's 2012 annual report on Form 10-K, Item 1A.

During the nine months ended September 30, 2013, the gross profit margin on retail merchandise sales, which excludes scrap jewelry sales, was $40 \%$, and the margin on wholesale scrap jewelry was $15 \%$, compared to margins of $42 \%$ on retail merchandise sales and $26 \%$ on wholesale scrap jewelry for the nine months ended September 30, 2012. The decline in retail margins reflects the continued shift in the Company's consolidated retail product mix toward general merchandise inventory, which carry lower margins than retail jewelry items, especially in Mexico.

Pawn inventories increased by $27 \%$ on a constant currency basis from September 30, 2012, to September 30, 2013, reflecting the growth in pawn loans receivable, store maturation and acquisition activity. At September 30, 2013, the Company's pawn inventories, at cost, were composed of: $33 \%$ jewelry (primarily gold jewelry held for retail sale), $44 \%$ electronics and appliances, $9 \%$ tools, and $14 \%$ other. At September 30, 2013, $97 \%$ of total inventories, at cost, had been held for one year or less, while $3 \%$ had been held for more than one year.

Service fees from consumer loans and credit services transactions for the nine months ended September 30, 2013, decreased $9 \%$, compared to the nine months ended September 30, 2012. The majority of the payday loan revenues are generated in the Company's stand-alone stores in Texas, which experienced a revenue decline of $13 \%$ during the nine months ended September 30, 2013. The Company attributes the decrease, in part, to increased competition in the Texas markets from online and other store-front lenders, such as installment and title loan providers. Payday loan-related products comprised $7 \%$ of total revenue during the nine months ended September 30, 2013. The Company considers its payday loan products to be non-core/non-growth revenue streams.

The Company's consumer loan and credit services credit loss provision was $25 \%$ of consumer loan and credit services fee revenue during the nine months ended September 30, 2013, which was the same for the nine months ended September 30, 2012. The estimated fair value of liabilities under the CSO letters of credit, net of anticipated recoveries from customers, was $\$ 619,000$, or
$4.6 \%$ of the gross loan balance at September 30, 2013, compared to $\$ 735,000$, or $5.0 \%$ of the gross loan balance at September 30, 2012, which is included as a component of the Company's accrued liabilities. The Company's loss reserve on consumer loans was $\$ 79,000$, or $5.4 \%$ of the gross loan balance at September 30, 2013, compared to $\$ 109,000$, or $5.1 \%$ of the gross loan balance at September 30, 2012.

Store operating expenses increased by $21 \%$ to $\$ 134,778,000$ during the nine months ended September 30, 2013, compared to $\$ 111,003,000$ during the nine months ended September 30, 2012, primarily as a result of the $13 \%$ increase in the weighted-average store count, which included a number of large, mature U.S. stores added through acquisitions and a $4 \%$ increase in the average value of the Mexican peso. Same-store expenses were flat, on a constant currency basis, compared to the prior-year period.

The net store profit contribution from continuing operations for the nine months ended September 30, 2013, was $\$ 127,214,000$, which equates to a store-level operating margin of $27 \%$, compared to $29 \%$ in the prior year. The decline in the store-level operating margin related primarily to the decrease in net revenue from jewelry scrapping.

## Administrative Expenses, Interest, Taxes and Income

Administrative expenses increased $6 \%$ to $\$ 38,513,000$ during the nine months ended September 30, 2013, compared to $\$ 36,248,000$ during the nine months ended September 30, 2012, primarily due to the increase in the weighted-average store count and additional general management and supervisory compensation expenses and other support expenses required for such growth, offset partially by reduced incentive compensation expense related to lower gross profits in non-core product categories. As a percentage of revenue, administrative expenses decreased from $9 \%$ during the nine months ended September 30, 2012, to 8\% during the nine months ended September 30, 2013.

Interest expense increased to $\$ 2,474,000$ during the nine months ended September 30, 2013, compared to $\$ 697,000$ for the nine months ended September 30 , 2012, reflecting increased borrowing levels under the existing bank credit facility.

For the nine months ended September 30, 2013, and 2012, the Company's effective federal income tax rates were $30.1 \%$ and $34.5 \%$, respectively. In July 2013, the Company terminated an election to include foreign subsidiaries in its consolidated U.S. federal income tax return and it is the Company's intent to indefinitely reinvest the earnings of these subsidiaries outside the U.S. Under current U.S. income tax law, the undistributed earnings of the foreign subsidiaries will no longer be subject to U.S. federal income tax beginning in July 2013. The Company recognized an estimated non-recurring net income tax benefit of approximately $\$ 3,273,000$ in the third quarter of 2013 related primarily to changes in deferred tax assets and liabilities, net of certain non-recurring U.S. tax liabilities, associated with the terminated election. Excluding the non-recurring net benefit, the consolidated tax rate for the nine months ended September 30 , 2013, was $34.0 \%$, compared to an effective rate of $34.5 \%$ in the prior year-to-date period, and $34.8 \%$ in the six months ended June $30,2013$. The Company expects the effective rate going forward to be in a range of approximately $32 \%$ to $33 \%$.

Income from continuing operations increased $11 \%$ to $\$ 59,068,000$ during the nine months ended September 30, 2013, compared to $\$ 53,421,000$ during the nine months ended September 30, 2012. Net income was $\$ 59,068,000$ during the nine months ended September 30, 2013, compared to $\$ 52,750,000$ during the nine months ended September 30, 2012, which included the results of discontinued operations.

## LIQUIDITY AND CAPITAL RESOURCES

As of September 30, 2013, the Company's primary sources of liquidity were $\$ 30,539,000$ in cash and cash equivalents, $\$ 140,397,000$ in customer loans, $\$ 82,569,000$ in inventories and $\$ 52,500,000$ of available and unused funds under the Company's long-term line of credit with its commercial lenders. The Company had working capital of $\$ 213,010,000$ as of September 30, 2013, and total equity exceeded liabilities by a ratio of 1.8 to 1 .

On September 30, 2013, the Company entered into an agreement to amend its existing revolving credit facility with five commercial lenders (as amended, the "Unsecured Credit Facility"). The amount of the Unsecured Credit Facility was increased from $\$ 175,000,000$ to $\$ 205,000,000$ and the amount of permitted acquisition investments over the previous twelve-month period was increased from $10 \%$ to $20 \%$ of the Company's consolidated tangible net worth and included an additional allowance for permitted acquisition investments of up to $\$ 60,000,000$ during the period beginning September 30, 2013, and ending December 31, 2013. The Unsecured Credit Facility continues to bear interest at the prevailing 30-day LIBOR rate plus a fixed spread of $2.0 \%$ and matures in February 2015. At September 30, 2013, the Company had $\$ 152,500,000$ outstanding under the Unsecured Credit Facility and $\$ 52,500,000$ available for borrowings. The interest rate on amounts outstanding under the Unsecured Credit Facility was $2.19 \%$ at September 30, 2013. Under the terms of the Unsecured Credit Facility, the Company is required to maintain certain financial ratios and comply with certain financial covenants, which include a fixed charge coverage ratio, a leverage ratio and a
covenant to maintain a defined level of tangible net worth. The Unsecured Credit Facility contains provisions that allow the Company to repurchase stock and/or pay cash dividends within certain parameters and restricts the Company from pledging any of its assets as collateral against other indebtedness. The Company was in compliance with the requirements and covenants of the Unsecured Credit Facility as of September 30, 2013, and believes it has the capacity to borrow the full amount available under the Unsecured Credit Facility under the most restrictive covenant. The Company is required to pay an annual commitment fee of $0.375 \%$ on the average daily unused portion of the Unsecured Credit Facility commitment.

At September 30, 2013, the Company had notes payable arising from a 16 -store pawn acquisition in September 2012, with a remaining balance of $\$ 6,933,000$ bearing interest at $4.0 \%$ per annum. The remaining balance is paid in monthly payments of principal and interest scheduled through September 2017. Of the $\$ 6,933,000$ in notes payable, $\$ 1,631,000$ is classified as a current liability and $\$ 5,302,000$ is classified as long-term debt.

At September 30, 2013, the Company had a note payable arising from a 29 -store pawn acquisition in January 2012, with a remaining balance of $\$ 2,232,000$ bearing interest at $3.0 \%$ per annum. The remaining balance is paid in monthly payments of principal and interest scheduled through January 2015. Of the $\$ 2,232,000$ in notes payable, $\$ 1,666,000$ is classified as a current liability and $\$ 566,000$ is classified as long-term debt.

In general, revenue growth is dependent upon the Company's ability to fund growth of store fronts, customer loan balances and inventories. In addition to these factors, merchandise sales, inventory levels and the pace of new store expansions and acquisitions affect the Company's liquidity. Management believes that cash flows from operations, available cash balances and the Unsecured Credit Facility will be sufficient to fund the Company's current operating liquidity needs. Regulatory developments affecting the Company's consumer lending products may also impact profitability and liquidity; such developments are discussed in greater detail in the section entitled "Regulatory Developments." The following table sets forth certain historical information with respect to the Company's sources and uses of cash and other key indicators of liquidity (unaudited, in thousands):

|  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  |
| Cash flow provided by operating activities | \$ | 74,019 | \$ | 54,476 |
| Cash flow used in investing activities | \$ | $(118,938)$ | \$ | $(149,972)$ |
| Cash flow provided by financing activities | \$ | 24,584 | \$ | 49,656 |
|  |  |  |  |  |
| Working capital | \$ | 213,010 | \$ | 190,615 |
| Current ratio |  | 5.4x |  | 5.9x |
| Liabilities to equity ratio |  | 56\% |  | 54\% |
| Inventory turns (trailing twelve months ended September 30, 2013 and 2012, respectively) |  | 3.7x |  | 4.4x |

Net cash flow provided by operating activities increased $\$ 19,543,000$, or $36 \%$, from $\$ 54,476,000$ for the nine months ended September 30, 2012, to $\$ 74,019,000$ for the nine months ended September 30, 2013, primarily as a result of increased net income and changes in operating assets and liabilities.

Net cash used in investing activities decreased $\$ 31,034,000$ during the nine months ended September 30, 2013, compared to the prior-year period. Cash flows from investing activities are utilized primarily to fund pawn store acquisitions, growth of pawn loans and purchases of property and equipment. The Company paid $\$ 84,353,000$ in cash related to acquisitions in the nine months ended September 30, 2013, compared to $\$ 108,027,000$ in the prior-year period. The Company also funded $\$ 16,328,000$ of pawn loans in the nine months ended September 30, 2013, compared to $\$ 25,272,000$ in the prior-year period.

Net cash flow provided by financing activities during the nine months ended September 30, 2013, decreased $\$ 25,072,000$, compared to the prior-year period. While net proceeds from the Unsecured Credit Facility decreased $\$ 61,000,000$, the Company repurchased less common stock $(\$ 38,692,000$ during the nine months ended September 30, 2013, compared to $\$ 61,275,000$ of repurchases in the prior-year period) and realized proceeds from the exercise of stock options and the related tax benefit of $\$ 15,674,000$.

During the nine months ended September 30, 2013, the Company opened 53 new pawn stores, acquired eight pawn stores in Mexico and acquired 22 pawn stores in the United States. The purchase price for the September 2013 eight-store Mexico acquisition, net of cash acquired, was $\$ 12,350,000$ (an all-cash transaction). The purchase price of the June 2013 19-store U.S. acquisition, net of cash acquired, was $\$ 69,967,000$ and was composed of $\$ 68,967,000$ in cash paid at closing and an additional $\$ 1,000,000$ payable in June 2014. In addition, during the nine months ended September 30, 2013, there were three additional stores acquired in three separate acquisitions. The aggregate purchase price of these other U.S. acquisitions, net of cash acquired, was $\$ 2,750,000$ and was paid in a combination of cash and payables to the sellers of $\$ 73,000$. The Company funded $\$ 17,945,000$ in capital expenditures, primarily for new stores, during the nine months ended September 30, 2013, and expects to fund capital expenditures at a similar annualized rate in the remainder of 2013. Acquisition purchase prices, capital expenditures, working capital requirements and start-up losses related to this expansion have been primarily funded through cash balances, operating cash flows, proceeds and tax benefits from the exercise of stock options and the Unsecured Credit Facility. The Company's cash flow and liquidity available to fund expansion in 2013 included net cash flow from operating activities of $\$ 74,019,000$ for the nine months ended September 30, 2013.

The Company intends to continue expansion primarily through new store openings. During 2013, the Company anticipates adding a total of approximately 95 to 100 pawnshops through new store openings and acquisitions. Management believes that the amounts available to be drawn under the Unsecured Credit Facility and cash generated from operations will be sufficient to accommodate the Company's current operations and store expansion plans for the remainder of 2013 .

The Company continually looks for, and is presented with, potential acquisition opportunities. The Company currently has no contractual commitments for materially significant future acquisitions or other capital commitments. The Company will evaluate potential acquisitions, if any, based upon growth potential, purchase price, available liquidity, strategic fit and quality of management personnel, among other factors. If the Company encounters an attractive opportunity to acquire new stores in the near future, the Company may seek additional financing, the terms of which will be negotiated on a case-by-case basis.

The Company periodically uses forward sale agreements with a major gold bullion bank to sell a portion of the expected amount of scrap gold and silver jewelry, which is typically broken or of low value, produced in the normal course of business from its liquidation of such merchandise. These commitments qualify for an exemption from derivative accounting as normal sales, based on historical terms, conditions and quantities, and are therefore not recorded on the Company's balance sheet. As of September 30, 2013, the Company had no forward sales commitments for gold or silver ounces of its expected scrap jewelry sales.

In January 2013, the Company's Board of Directors authorized a repurchase program for up to $1,500,000$ shares of the Company's outstanding common stock. During the nine months ended September 30, 2013, the Company repurchased 729,000 shares of its common stock at an aggregate cost of $\$ 38,692,000$ and an average price of $\$ 53.07$ per share and 771,000 shares remain available for repurchase under the repurchase program. Under its share repurchase program, the Company can purchase common stock in open market transactions, block or privately negotiated transactions, and may from time to time purchase shares pursuant to a trading plan in accordance with Rule 10b5-1 and Rule 10b-18 under the Securities Exchange Act of 1934, as amended, or by any combination of such methods. The number of shares to be purchased and the timing of the purchases are based on a variety of factors, including, but not limited to, the level of cash balances, credit availability, general business conditions, regulatory requirements, the market price of the Company's stock and the availability of alternative investment opportunities. No time limit was set for completion of repurchases under the new authorization and the program may be suspended or discontinued at any time.

## Non-GAAP Financial Information

The Company uses certain financial calculations, such as free cash flow, EBITDA from continuing operations and constant currency results, which are not considered measures of financial performance under United States generally accepted accounting principles ("GAAP"). Items excluded from the calculation of free cash flow, EBITDA from continuing operations and constant currency results are significant components in understanding and assessing the Company's financial performance. Since free cash flow, EBITDA from continuing operations and constant currency results are not measures determined in accordance with GAAP and are thus susceptible to varying calculations, free cash flow, EBITDA from continuing operations and constant currency results, as presented, may not be comparable to other similarly titled measures of other companies. Free cash flow, EBITDA from continuing operations and constant currency results should not be considered as alternatives to net income, cash flow provided by or used in operating, investing or financing activities or other financial statement data presented in the Company's condensed consolidated financial statements as indicators of financial performance or liquidity. NonGAAP financial measures should be evaluated in conjunction with, and are not a substitute for, GAAP financial measures.

## Earnings from Continuing Operations Before Interest, Taxes, Depreciation and Amortization

EBITDA from continuing operations is commonly used by investors to assess a company's leverage capacity, liquidity and financial performance. The following table provides a reconciliation of net income to EBITDA from continuing operations (unaudited, in thousands):

|  | Trailing Twelve Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  |
| Net income | \$ | 86,677 | \$ | 74,205 |
| Loss from discontinued operations, net of tax |  | 75 |  | 432 |
| Income from continuing operations |  | 86,752 |  | 74,637 |
| Adjustments: |  |  |  |  |
| Income taxes |  | 38,841 |  | 38,742 |
| Depreciation and amortization |  | 14,828 |  | 12,170 |
| Interest expense |  | 3,265 |  | 727 |
| Interest income |  | (336) |  | (204) |
| Earnings from continuing operations before interest, taxes, depreciation and amortization | \$ | 143,350 | \$ | 126,072 |

## Free Cash Flow

For purposes of its internal liquidity assessments, the Company considers free cash flow, which is defined as cash flow from the operating activities of continuing and discontinued operations reduced by purchases of property and equipment and net cash outflow from loan receivables. Free cash flow is commonly used by investors as a measure of cash generated by business operations that will be used to repay scheduled debt maturities and can be used to invest in future growth through new business development activities or acquisitions, repurchase stock, or repay debt obligations prior to their maturities. These metrics can also be used to evaluate the Company's ability to generate cash flow from business operations and the impact that this cash flow has on the Company's liquidity. The following table reconciles "cash flow from operating activities" to "free cash flow" (unaudited, in thousands):

|  | Trailing Twelve Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\underline{2013}$ |  | $\underline{2012}$ |  |
| Cash flow from operating activities, including discontinued operations | \$ | 108,335 | \$ | 80,233 |
| Cash flow from investing activities: |  |  |  |  |
| Loan receivables |  | $(8,260)$ |  | $(13,793)$ |
| Purchases of property and equipment |  | $(23,546)$ |  | $(24,079)$ |
| Free cash flow | \$ | 76,529 | \$ | 42,361 |

## Constant Currency Results

Certain performance metrics discussed in this report are presented on a "constant currency" basis, which may be considered a non-GAAP measurement of financial performance under GAAP. The Company's management uses constant currency results to evaluate operating results of certain business operations in Mexico, which are transacted in Mexican pesos. Constant currency results reported herein are calculated by translating certain balance sheet and income statement items denominated in Mexican pesos using the exchange rate from the prior-year comparable period, as opposed to the current comparable period, in order to exclude the effects of foreign currency rate fluctuations for purposes of evaluating period-over-period comparisons. For balance sheet items, the end-of-period exchange rate of 12.9 to 1 at September 30, 2012, was used, compared to the exchange rate of 13.1 to 1 at September 30, 2013. For income statement items, the average closing daily exchange rate for the appropriate period was used. The average exchange rate for the prior-year quarter ended September 30, 2012, was 13.2 to 1 , compared to the current quarter rate of 12.9 to 1 . The average exchange rate for the prior-year nine-month period ended September 30, 2012, was 13.2 to 1 , compared to the current year-to-date rate of 12.7 to 1 .

## Regulatory Developments

The Company is subject to extensive regulation of its pawnshop, credit services, consumer loan and check cashing operations in most jurisdictions in which it operates. These regulations are provided through numerous laws, ordinances and regulatory pronouncements from various federal, state and local governmental entities in the United States and Mexico. Many statutes and regulations prescribe, among other things, the general terms of the Company's pawn and consumer loan agreements and the maximum service fees and/or interest rates that may be charged and, in many jurisdictions, the Company must obtain and maintain regulatory operating licenses. These regulatory agencies have broad discretionary authority. The Company is also subject to federal, state and local regulations relating to the reporting and recording of firearm transactions, receiving and/or purchasing pawn merchandise, sales and export of merchandise and certain currency transactions among other things.

In both the United States and Mexico, governmental action to further restrict or even prohibit pawn loans and transactions or small consumer loans, such as payday advances, and credit services products, has been advocated over the past few years by elected officials, regulators, consumer advocacy groups and by media reports and stories. The consumer groups and media stories typically focus on the cost to a consumer for pawn and consumer loans, which is higher than the interest generally charged by banks, credit unions and credit card issuers to a more creditworthy consumer. The consumer groups and media stories often characterize pawn and especially payday loan activities as abusive toward consumers. During the last few years, legislation has been introduced and/or enacted in the United States and Mexico federal legislative bodies, in certain state legislatures (in the United States and Mexico) and in various local jurisdictions (in the United States and Mexico) to prohibit or restrict pawn loans and related transactions, payday loans, consumer loans, credit services and the related service fees. In addition, regulatory authorities in various levels of government have proposed or publicly addressed, from time to time, the possibility of proposing new or expanded regulations that would prohibit or further restrict pawn loans and related transactions or consumer loans. Existing regulations and recent regulatory developments are described in greater detail in the Company's annual report on Form 10-K for the year ended December 31, 2012.

There can be no assurance that additional local, state or federal statutes or regulations in either the United States or Mexico will not be enacted or that existing laws and regulations will not be amended at some future date that could outlaw or inhibit the ability of the Company to profitably offer pawn loans, consumer loans and credit services, significantly decrease the service fees for lending money, or prohibit or more stringently regulate the acquisition, sale, exportation or importation of pawn merchandise, any of which could cause a significant, adverse effect on the Company's future results. If legislative or regulatory actions that had negative effects on the pawn, consumer loan or credit services industries were taken at a federal, state or local jurisdiction level in the United States or Mexico, where the Company has a significant number of stores, those actions could have a materially adverse effect on the Company's lending, credit services and retail buy/sell activities. There can be no assurance that additional federal, state or local legislation in the United States or Mexico will not be enacted, or that existing laws and regulations will not be amended, which could have a materially adverse impact on the Company's operations and financial condition.

## ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market risks relating to the Company's operations result primarily from changes in interest rates, gold prices and foreign currency exchange rates, and are described in detail in the Company's 2012 annual report on Form 10-K, Item 7A. The impact of current-year fluctuations in gold prices and foreign currency exchange rates, in particular, are further discussed in Part I, Item 2 herein. There have been no material changes to the Company's exposure to market risks since December 31, 2012.

## ITEM 4. CONTROLS AND PROCEDURES

Under the supervision and with the participation of the Company's Chief Executive Officer and Chief Financial Officer, management of the Company has evaluated the effectiveness of the design and operation of the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934) as of September 30, 2013 ("Evaluation Date"). Based upon that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that, as of the Evaluation Date, the Company's disclosure controls and procedures are effective (i) to ensure that information required to be disclosed by the Company in reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission rules and forms; and (ii) to ensure that information required to be disclosed in the reports that the Company files or submits under the Exchange Act is accumulated and communicated to our management, including the Company's Chief Executive Officer and Chief Financial Officer, to allow timely decisions regarding required disclosures.

There was no change in the Company's internal control over financial reporting during the quarter ended September 30, 2013, that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting.

The Company's management, including its Chief Executive Officer and Chief Financial Officer, does not expect that the Company's disclosure controls and procedures or internal controls will prevent all possible error and fraud. The Company's disclosure controls and procedures are, however, designed to provide reasonable assurance of achieving their objectives, and the Company's Chief Executive Officer and Chief Financial Officer have concluded that the Company's disclosure controls and procedures are effective at that reasonable assurance level.

## PART II. OTHER INFORMATION

## ITEM 1. LEGAL PROCEEDINGS

There have been no material changes in the status of legal proceedings previously reported in the Company's 2012 annual report on Form 10-K.

## ITEM 1A. RISK FACTORS

Important risk factors that could affect the Company's operations and financial performance, or that could cause results or events to differ from current expectations, are described in Part I, Item 1A, "Risk Factors" of the Company's 2012 annual report on Form 10-K. These factors are supplemented by those discussed under "Regulatory Developments" in Part I, Item 2 of this report and in "Governmental Regulation" in Part I, Item 1 of the Company's 2012 annual report on Form 10-K.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

During the period from January 1, 2013, through September 30, 2013, the Company issued 533,000 shares of common stock relating to the exercise of outstanding stock options for an aggregate exercise price of $\$ 15,674,000$ (including income tax benefit) and 4,200 shares of nonvested stock became vested and were issued.

The transactions set forth in the above paragraph were completed pursuant to either Section 4(2) of the Securities Act or Rule 506 of Regulation D of the Securities Act. With respect to issuances made pursuant to Section $4(2)$ of the Securities Act, the transactions did not involve any public offering and were sold to a limited group of persons. Each recipient either received adequate information about the Company or had access, through employment or other relationships, to such information, and the Company determined that each recipient had such knowledge and experience in financial and business matters that they were able to evaluate the merits and risks of an investment in the Company. With respect to issuances made pursuant to Rule 506 of Regulation D of the Securities Act, the Company determined that each purchaser was an "accredited investor" as defined in Rule 501(a) under the Securities Act. All sales of the Company's securities were made by officers of the Company who received no commission or other remuneration for the solicitation of any person in connection with the respective sales of securities described above.

In January 2013, the Company's Board of Directors authorized a repurchase program for up to $1,500,000$ shares of the Company's outstanding common stock. During the nine months ended September 30, 2013, the Company repurchased 729,000 shares of its common stock at an aggregate cost of $\$ 38,692,000$ and an average price of $\$ 53.07$ per share. The following table provides the information with respect to purchases made by the Company of shares of its common stock during each month that the program was in effect during the nine months ended September 30, 2013:

|  | Total <br> Number Of Shares Purchased | Average <br> Price <br> Paid <br> Per Share |  | Total Number Of Shares Purchased As Part Of Publicly Announced Plans | Maximum Number Of Shares That May Yet Be Purchased Under The Plans |
| :---: | :---: | :---: | :---: | :---: | :---: |
| January 1 through January 31, 2013 | - | \$ | - | - | 1,500,000 |
| February 1 through February 28, 2013 | - |  | - | - | 1,500,000 |
| March 1 through March 31, 2013 | - |  | - | - | 1,500,000 |
| April 1 through April 30, 2013 | 354,537 |  | 51.90 | 354,537 | 1,145,463 |
| May 1 through May 31, 2013 | 374,596 |  | 54.17 | 374,596 | 770,867 |
| June 1 through June 30, 2013 | - |  | - | - | 770,867 |
| July 1 through July 31, 2013 | - |  | - | - | 770,867 |
| August 1 through August 31, 2013 | - |  | - | - | 770,867 |
| September 1 through September 30, 2013 | - |  | - | - | 770,867 |
| Total | $\underline{729,133}$ | \$ | 53.07 | $\underline{729,133}$ |  |

## ITEM 3. DEFAULTS UPON SENIOR SECURITIES

Not Applicable.
ITEM 4. MINE SAFETY DISCLOSURES
Not Applicable.
ITEM 5. OTHER INFORMATION
None.

## ITEM 6. EXHIBITS

Incorporated by Reference

| Exhibit <br> No. | Exhibit Description | Form | File No. | Exhibit | Filing Date | Filed Herewith |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 10.1 | Second Amendment to Amended and Restated Credit Facility, dated September 30, 2013, between First Cash Financial Services, Inc. and JPMorgan Chase Bank, N.A., Wells Fargo Bank, N.A., Texas Capital Bank, National Association, BOKF, N.A. and Amegy Bank National Association | 8-K | 0-19133 | 10.1 | 10/02/2013 |  |
| 31.1 | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act provided by Rick L. Wessel, Chief Executive Officer |  |  |  |  | X |
| 31.2 | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act provided by R. Douglas Orr, Chief Financial Officer |  |  |  |  | X |
| 32.1 | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 provided by Rick L. Wessel, Chief Executive Officer |  |  |  |  | X |
| 32.2 | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 provided by R. Douglas Orr, Chief Financial Officer |  |  |  |  | X |

101 (1) The following financial information from our Quarterly Report on Form 10-Q for the third quarter of fiscal 2013, filed with the SEC on October 25, 2013, is formatted in Extensible Business Reporting Language (XBRL): (i) Condensed Consolidated Balance Sheets at September 30, 2013, September 30, 2012, and December 31, 2012, (ii) Condensed Consolidated Statements of Income for the three and nine months ended September 30, 2013, and September 30, 2012, (iii) Condensed Consolidated Statements of Comprehensive Income for the three and nine months ended September 30, 2013, and September 30, 2012, (iv) Condensed Consolidated Statements of Changes in Stockholders' Equity for the nine months ended September 30, 2013, and September 30, 2012, (v) Condensed Consolidated Statements of Cash Flows for the nine months ended September 30, 2013, and September 30, 2012, and (vi) Notes to Condensed Consolidated Financial Statements.
(1) The XBRL related information in Exhibit 101 to this Quarterly Report on Form $10-\mathrm{Q}$ shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to liability of that section and shall not be incorporated by reference into any filing or other document pursuant to the Securities Act of 1933, as amended, except as shall be expressly set forth by specific reference in such filing or document.

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.
(Registrant)
/s/ RICK L. WESSEL
Rick L. Wessel
Chief Executive Officer
(Principal Executive Officer)
/s/R. DOUGLAS ORR
R. Douglas Orr

Executive Vice President and Chief Financial Officer
(Principal Financial and Accounting Officer)

## INDEX TO EXHIBITS

| Exhibit No. | Exhibit Description | Incorporated by Reference |  |  |  | Filed Herewith |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Form | File No. | Exhibit | Filing Date |  |
| 10.1 | Second Amendment to Amended and Restated Credit Facility, dated September 30, 2013, between First Cash Financial Services, Inc. and JPMorgan Chase Bank, N.A., Wells Fargo Bank, N.A., Texas Capital Bank, National Association, BOKF, N.A. and Amegy Bank National Association | 8-K | 0-19133 | 10.1 | 10/02/2013 |  |
| 31.1 | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act provided by Rick L. Wessel, Chief Executive Officer |  |  |  |  | X |
| 31.2 | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act provided by R. Douglas Orr, Chief Financial Officer |  |  |  |  | X |
| 32.1 | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 provided by Rick L. Wessel, Chief Executive Officer |  |  |  |  | X |
| 32.2 | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 provided by R. Douglas Orr, Chief Financial Officer |  |  |  |  | X |
| 101 (1) | The following financial information from our Quarterly Report on Form 10-Q for the third quarter of fiscal 2013, filed with the SEC on October 25, 2013, is formatted in Extensible Business Reporting Language (XBRL): (i) Condensed Consolidated Balance Sheets at September 30, 2013, September 30, 2012, and December 31, 2012, (ii) Condensed Consolidated Statements of Income for the three and nine months ended September 30, 2013, and September 30, 2012, (iii) Condensed Consolidated Statements of Comprehensive Income for the three and nine months ended September 30, 2013, and September 30, 2012, (iv) Condensed Consolidated Statements of Changes in Stockholders' Equity for the nine months ended September 30, 2013, and September 30, 2012, (v) Condensed Consolidated Statements of Cash Flows for the nine months ended September 30, 2013, and September 30, 2012, and (vi) Notes to Condensed Consolidated Financial Statements. |  |  |  |  | X |

(1) The XBRL related information in Exhibit 101 to this Quarterly Report on Form 10-Q shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to liability of that section and shall not be incorporated by reference into any filing or other document pursuant to the Securities Act of 1933, as amended, except as shall be expressly set forth by specific reference in such filing or document.

## CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT

I, Rick L. Wessel, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of First Cash Financial Services, Inc. (the "Registrant");
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
4. The Registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d15(f)) for the Registrant and have:
a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c. Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d. Disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
5. The Registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):
a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

Date: October 25, 2013
/s/ Rick L. Wessel

## Rick L. Wessel

Chief Executive Officer

## CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT

I, R. Douglas Orr, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of First Cash Financial Services, Inc. (the "Registrant");
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
4. The Registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d15(f)) for the Registrant and have:
a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c. Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d. Disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
5. The Registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):
a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

Date: October 25, 2013
/s/R. Douglas Orr
R. Douglas Orr

Chief Financial Officer

## CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of First Cash Financial Services, Inc. (the "Company") on Form 10-Q for the quarterly period ended September 30, 2013, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Rick L. Wessel, Chief Executive Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that to my knowledge:

1. The Report fully complies with the requirements of Section 13(a) or $15(\mathrm{~d})$ of the Securities Act of 1934, as amended; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: October 25, 2013
/s/ Rick L. Wessel

Rick L. Wessel

Chief Executive Officer

## CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of First Cash Financial Services, Inc. (the "Company") on Form 10-Q for the quarterly period ended September 30, 2013, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, R. Douglas Orr, Chief Financial Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that to my knowledge:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Act of 1934, as amended; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: October 25, 2013
/s/R. Douglas Orr
R. Douglas Orr

Chief Financial Officer

